



NEED FOR SPEED
UNDERCOVER



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INSTALLING THE GAME

NOTE: For system requirements, see the readme file.

TO INSTALL (DISC USERS):

Insert the disc into your disc drive and follow the on-screen instructions.

TO INSTALL (EA STORE USERS):

NOTE: If you'd like more information about purchasing direct downloads from EA, visit www.eastore.ea.com and click MORE ABOUT DIRECT DOWNLOADS.

Once the game has been downloaded by EA Download Manager, click the install icon that appears and follow the on-screen instructions.

NOTE: If you've already purchased a title and would like to install it on another PC, first download and install the EA Download Manager on the other PC, then launch the application and log in with your EA account. Select the appropriate title from the list that appears and click the start button to download the game.

TO INSTALL (THIRD PARTY ONLINE USERS):

Please contact the digital retailer through whom you purchased this game for instructions on how to install the game or how to download and reinstall another copy.

STARTING THE GAME

TO START THE GAME:

Games on Windows Vista™ are located in the **Start > Games** menu and on earlier versions of Windows™ in the **Start > Programs** (or **All Programs**) menu. (EA Store users must have the EA Download Manager running.)

NOTE: In Windows Vista Classic Start menu style, games are located in the **Start > Programs > Games > Games Explorer** menu.

CROSS THE LINE

The Tri-Cities syndicates are your target, and taking them down means going in deep. As their wheelman, you'll tear up rivals in illegal street races, build a rep, and rumble with a motivated police force dedicated to taking you out. As an undercover cop, you'll gather info on your criminal employers and jam them up the second they're vulnerable.

You don't have friends anymore. Both sides will burn you if you're caught, and it's getting tough to remember which side you're really on ...

COMPLETE CONTROLS

These are the default controller settings. To change your controller scheme, select **OPTIONS** in the main menu, then select **CONTROLS** and then **CONFIGURATION**. You can edit each control by pressing **ENTER** on a field to edit it.

General Gameplay

| | |
|--------------------|-------------|
| Accelerate | Up Arrow |
| Brake/Reverse | Down Arrow |
| Steer Left | Left Arrow |
| Steer Right | Right Arrow |
| Handbrake | SPACEBAR |
| Speedbreaker | X |
| Nitrous | N |
| Shift Down | Left CTRL |
| Shift Up | Left SHIFT |
| Main menu | ESC |
| Reset Car Position | R |
| Change Camera View | C |
| Look Behind | V |
| EA Messenger | M |

Menu Controls

| | |
|--------------------------------|--|
| Highlight items/adjust sliders | Arrow keys or mouse |
| Select/Advance menu | ENTER or mouse left-click |
| Back out of a menu | BACKSPACE or mouse right-click |
| Scroll lists | Arrow keys, mouse, or mouse scroll wheel |

This product has been rated by the Entertainment Software Rating Board. For information about the ESRB rating please visit www.esrb.org.



needforspeed.ea.com

Gamepad Controls

Need for Speed™ Undercover can also be played with many popular gamepads. This is the default control map for the standard controllers.

| | |
|--------------------|------------------|
| Accelerate | Right Trigger |
| Brake/Reverse | Left Trigger |
| Steer | Left Stick |
| Handbrake | Button 1 |
| Speedbreaker | Button 3 |
| Nitrous | Button 2 |
| Shift Down | Right Stick down |
| Shift Up | Right Stick up |
| Main menu | START |
| Reset Car Position | Button 7 |
| Change Camera View | Button 6 |
| Look Behind | Button 5 |
| Race Now | D-Pad down |

SAVING

Progress is automatically saved after every completed event, after buying or upgrading cars, or after changing the Options settings, and automatically loaded when you launch the game. You can also save or load manually from the Options menu.

The autosave feature can be turned off from the Options menu.

PLAYING THE GAME

Get in good with the syndicates and stay a step ahead of the law by customizing your rides with the cash you earn. Just try to pretend you're not enjoying a life of crime too much.



THE HEROIC DRIVING ENGINE (HDE)

Need for Speed Undercover lets you drive the way you want, and rewards you for taking unnecessary chances. Some are good for Style points, some are tight moves that get you out of a jam before you get jammed, but all are necessary if you plan to dominate. Check out Hints and Tips in the Options section of the main menu for more info.

180s, 360s, 540s, Speed + turn + handbrake = good times. The faster you go, the better it gets.

and 720s

Burnout

Brake and throttle hard to spin your wheels without moving, then let 'er go and rip off the line.

360 Burnout

Spool up the tires to a nice redline, then ease off the brake and steer hard over to spin in place.

Reverse 360

Slam it into reverse, get up to speed, then steer to the max to crank your ride around. Just try to miss the walls.

J-Turn

Reverse, slam the wheel to spin the car around 180 degrees, and hit the gas to take off. Good for evading roadblocks and police pursuits.

Double-tap Reverse

Press the Down Arrow twice and hold to instantly throw it in reverse and back out of any kind of trouble.

Drifting

Take a turn at speed, tap the handbrake, and counter-steer to keep yourself on the road. Keep tapping the handbrake to increase your drift; time it right, and you'll flow through that corner.

Nitrous Drift

Hit the nitrous as you start drifting a turn, and get ready for some mad countersteering.

Coasting Deceleration

Just take your foot off the gas and take a corner clean without touching any pedals.

MAIN MENU

Call up the main menu at any time by pressing **ESC** and get access to info you need, stats, maps, and different game modes to play.

GPS MAP

Jump straight to an event on your GPS Map by selecting it and pressing **ENTER**. Your map also shows pursuit breakers, hiding spots, race routes, and career progress.

OPTIONS

Change the controls to your personal taste, refine the audio/visual settings, or input a few cheat codes to make life easier.

HINTS AND TIPS

Get a push in the right direction whenever you need it. Select **HINTS AND TIPS** from the **Options** section of the main menu for info that'll put you on the top of your game.

Cars

When you start earning cash, use it to buy new cars and outfit them with performance parts to boost power and handling, or visual parts to trick out your ride.

Garage

See all your cars, and go into Photo mode to snap a few pics. Stashing a hot car in your garage will also take the heat off it.

Shop

Visuals

See all the cars available for purchase, if you have the money.

Add everything from new paint and vinyls to aftermarket kits.

Performance

Put some muscle on your muscle car, from quick upgrades to upgrade packages, or visit Tuning to tune up your ride for free.

NITROUS

When it's time to give your ten-second car an extra edge, upgrade your ride with a nitrous tank. Once it's installed, press **N** to get a serious jolt of speed when you need it most. The more In The Zone you are, the bigger and badder a nitrous jolt gets.

Quick Race

Step outside your career and instantly race any unlocked event in any unlocked car. You won't get paid for winning, but any racer will tell you winning's enough. Your fastest times will automatically upload to the Leaderboards.

MY CARS

Roll big by modding your car as much as you want at no charge. You can save any custom ride you build in My Cars and use it for Quick Race and Online games, but not in career mode.

ONLINE

Take your skills online and match your top car against up to seven other drivers in Sprint and Circuit races, or dive into team-based play for a game of Cops and Robbers.

TO ACCESS ONLINE FEATURES, YOU MUST REGISTER THIS GAME WITH THE ENCLOSED SINGLE USER REGISTRATION CODE. ONLY ONE USER MAY REGISTER THIS GAME. INTERNET CONNECTION REQUIRED. INCLUDES SOFTWARE THAT COLLECTS DATA ONLINE NECESSARY TO PROVIDE ONLINE INGAME ADVERTISING. EA ONLINE TERMS & CONDITIONS AND FEATURE UPDATES CAN BE FOUND AT WWW.EA.COM. YOU MUST BE 13+ TO REGISTER WITH EA ONLINE.

EA MAY RETIRE ONLINE FEATURES AFTER 30 DAYS NOTICE POSTED ON WWW.EA.COM.

note: You can use cars modified in My Cars in the Online modes.

COPS AND ROBBERS

Two teams face off in a smash 'n' grab battle royale: Robbers, who race to pick up stolen cash and deliver it to select drop-off points before the timer runs down, and cops, who chase them down and bust them hard. Simple.

Games are played in two rounds, with teams switching sides between rounds. You can only dominate if you master both sides of the law.

TIP: Only one robber can carry the loot at once, so protect him by bashing the cops who get too close. And if you cops find that busting the robber is too tough, try to prevent him from making the drop-off point in time.

PHOTO MODE

Capture the moment in pictures by entering Photo Mode from the main menu. Rotate the camera using the arrow keys on the number pad, and zoom in/out using the +/- keys. Snap the picture by pressing **ENTER**, and it'll automatically upload to your gallery at NeedforSpeed.com.

Only your last ten photos are available. Visit NeedforSpeed.com to make sure your favorite images are saved.

Setting up an EA Account

You need to set up an EA Account in order to access the online features of *Need for Speed Undercover*. If you already have an EA Account, you can play online instantly. The game will prompt you to sign in with an existing EA Account or to create a new EA Account. Once you've linked the game to your EA Account, you can then play online. Linking to an EA Account is easy and all it takes is an e-mail address and a password.

GOING UNDERCOVER

CASE FILES

You've got a job to do, officer. Play through the career mode by beating the best racers on the streets until you get noticed, and the local mob starts offering you work. You'll also earn cash to buy new cars and mod your collection until you've got the meanest wheels on the road.

The deeper you go, the more cars and tracks you'll unlock for Quick Race events.

JOBS

Work for the syndicates until they let you get close, then take their bosses out.

Hot Car

Deliver a stolen car to its new owners, and make sure it's still pristine when it gets there.

Wheelman

Make your getaway by busting through a police cordon, then shake the pursuit cars.

Boss Chasedown

Once you've got all the evidence you need on a boss, chase 'em down and destroy them before their minions total you.

PINK SLIP REWARDS

Sometimes the syndicates kick back a little something extra for a job well done... and sometimes you just take it. Pink Slip Rewards add a free new car to your collection, though you'll have to earn it the hard way.

Race Now

Jobs are the backbone of your Undercover case. A notice appears in the HUD as these Career Events are unlocked. Jump directly into a race or job by pressing **TAB**. Complete these first in Race Now mode to progress through the story.

Don't want to tool around the Tri-Cities looking for opportunities? Jump directly into some action by opening your GPS map and scrolling your cursor over any event icon you see. Press **ENTER** to launch it.

Events can be completed in any order once they're unlocked.

RACE EVENTS

Everybody starts somewhere. Pick up some easy money and jump-start your life of crime with a few street races.

Highway Battle

You've got just a few minutes to catch up—and then dust—a racer with a big head start, right in the middle of live traffic. One good crash is enough to put you out of the running for good.

Sprint

Race point-to-point against seven opponents.

Circuit

Take a multi-lap spin with barriers to keep you on track.

Outrun

Race open world and find shortcuts to get out in front—and stay there—until the timer runs down.

Checkpoint

Make the waypoints in order before the timer runs out.

WHEELMAN REP

The only way to get ahead is to make criminals trust you. Your Wheelman Rep tells you how deep that trust runs. Win races to make the syndicates think you're on their side, and score Style and Cost to State points to make your cover even more convincing. Your Rep level is displayed after every event.

Style Points and In The Zone Meter

Pull off Heroic driving moves and you'll earn style points to fill your In The Zone meter. Chaining stunts together without crashing adds multipliers that fill your meter even faster.

The more in the zone you are, the better your Speedbreaker and nitrous tanks operate, and the faster important people will notice you.

Driver Skills

Crime pays. Do well in a race, and your skills behind the wheel will level up. Car performance will improve, cash rewards will increase, In The Zone points earned will get new multipliers, and all these rewards go up as you dominate events and progress through your career.

Cost to State

Randomly smashing up traffic or private property racks up a major bill and ups the syndicate's trust in you, which affects how fast you get new job offers.

HEAT METER

The downside to earning Cost to State points is increased heat from the law. The higher your heat level, the more cops are on the lookout for you. Keep it up, and they'll work even harder to bust you ... and then they'll set up roadblocks, lay down spike strips, and call in the Feds to take you out.

You can reduce your Heat level by stashing a car the cops recognize in your Garage. Visual customization also disguises a car, reducing its Heat score.

PURSUIITS

You're in no position to flash your badge when the law targets you. Pursuits can happen at any time, whether you're tooling around town or in the middle of an event. If a cop spots a car with a high Heat level, they'll come at you, period. When the police are actively pursuing you, a meter on the bottom of your screen will indicate how close you are to escape ... or prison.

WANTED EVENTS

Go up against cops, and see if you can get away with it when the heat comes down on you hard.

Cop Take-Out Destroy your recommended daily quota of cop cars.

Cost to State Rack up serious collateral damage before time's up.

Escape Floor it and shake every cop on your tail ... if you can.

Cooldown and Hiding Spots

It's not enough to break your pursuers' line of sight. Cops in the area will still be on high alert and actively looking for you, so it's best to lay low for a while. A cooldown meter will appear to let you know when things have blown over.

You can also play it safe by finding a hiding spot on your GPS Map, getting to it undetected, and staying there until the cooldown period's over. Sitting tight in a hiding spot accelerates the cooldown period.

Pursuit Breakers

Beat the heat by leaving an instant roadblock in your wake. If you see an elevated structure ahead, ram its supports to bring it crashing down behind you. Pursuit breakers are marked on your GPS Map and mini-map during pursuits, so finding one won't be a problem.

Speedbreaker

Speedbreaker slows down time when you press X, making it easier to take a sharp corner, or to take a cop out of the equation. It only lasts a few seconds, but if you're really In The Zone, those seconds will get longer.

GETTING BUSTED

If the cops catch you, your ride gets a strike and you're stuck with legal bills. Get three strikes on a single car, and you can say goodbye to it forever.

That's bad, but if all your cars are impounded and you can't scrape the cash together or have a pink slip to buy a new one, it's Game Over, pal. Start a new game, reload your last saved game, or enjoy your early retirement.

PERFORMANCE TIPS

PROBLEMS RUNNING THE GAME

- Make sure you meet the minimum system requirements for this game and that you have the latest drivers for your video card and sound card installed:
For NVIDIA video cards, visit www.nvidia.com to locate and download them.
For ATI video cards, visit www.atl.amd.com to locate and download them.
- If you are running the disc version of this game, try reinstalling DirectX from the disc. This is typically found in the DirectX folder on the root of the disc. If you have Internet access, you can visit www.microsoft.com to download the latest version of DirectX.

GENERAL TROUBLESHOOTING TIPS

- If you have the disc version of this game and the AutoPlay screen does not automatically appear for installation/playing, right-click the disc drive icon found in My Computer and select AutoPlay.
- If the game is running slowly, try reducing the quality of some of the video and sound settings from the game's options menu. Reducing the screen resolution can often improve performance.
- For optimum performance when playing, you may like to disable other background tasks (except the EADM application, if applicable) running in Windows.

INTERNET PERFORMANCE ISSUES

To avoid poor performance during Internet play, be sure that you close any file sharing, streaming audio, or chat programs prior to entering gameplay. These applications can monopolize your connection's bandwidth, causing lag or other undesirable effects.

TECHNICAL SUPPORT

If you have trouble with this game, EA Technical Support can help.

The EA Help file provides solutions and answers to the most common difficulties and questions about how to properly use this product.

TO ACCESS THE EA HELP FILE (WITH THE GAME ALREADY INSTALLED):

Windows Vista users, go to **Start > Games**, right-click the game icon, and select the appropriate support link from the drop-down menu.

For users on earlier versions of Windows, click the **Technical Support** link in the game's directory located in the **Start > Programs (or All Programs)** menu.

TO ACCESS THE EA HELP FILE (WITHOUT THE GAME

ALREADY INSTALLED):

1. Insert the game disc into your DVD-ROM drive.
2. Double-click the My Computer icon on the Desktop. (For Windows XP, you may need to click the **Start** button and then click the My Computer icon).
3. Right-click the DVD-ROM drive that has the game disc and then select **OPEN**.
4. Open the **Support > EA Help > Electronic_Arts_Technical_Support.htm** file.

If you are still experiencing difficulty after utilizing the information in the EA Help file you can contact EA Technical Support.

EA TECHNICAL SUPPORT ON THE INTERNET

If you have Internet access, be sure to check our EA Technical Support website at:

<http://support.ea.com>

Here you will find a wealth of information on DirectX, game controllers, modems, and networks, as well as information on regular system maintenance and performance. Our website contains up-to-date information on the most common difficulties, game-specific help, and frequently asked questions (FAQs). This is the same information our support technicians use to troubleshoot your performance issues. We keep the support website updated on a daily basis, so please check here first for no-wait solutions.

TECHNICAL SUPPORT CONTACT INFO

If you need to talk to someone immediately, call our Technical Support team (Monday through Friday 8 AM - 5 PM PST):

Telephone: US 1 (650) 628-1001.

NOTE: No hints or codes are available from Technical Support.

Website: <http://support.ea.com>

Mailing Address: EA Technical Support
9001 N I-35 Suite 110
Austin, TX 78753

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